

**GARDNER GROFF**

A PROFESSIONAL CORPORATION

PRACTICING INTERNATIONAL AND DOMESTIC PATENT, TRADEMARK AND COPYRIGHT LAW AND RELATED MATTERS EXCLUSIVELY

ARTHUR A. GARDNER
BRADLEY K. GROFF
JOHN W. GREENWALD
DANIEL J. SANTOS
JOHN M. HARMAN*
MICHELLE E. KANDLER
PATRICIA L. ADES
R. STEVAN COURSEY

* OTHER BARS ONLY

RECEIVED
CENTRAL FAX CENTER
DEC 07 2004

FAX

To: EXAMINER EMERSON C. PUENTE

From: JOHN M. HARMAN (REG. NO. 38,173)

Company: USPTO - ART UNIT 2113

Page 1 of 10

Fax: 703.872.9300

Date: DECEMBER 7, 2004

Re: Serial No. 09/873,828 FINAL OFFICE ACTION RESPONSE

☐ Urgent ☐ For Review ☐ Please Reply ☒ Please Confirm Receipt ☐ Original Following Via Mail

PLEASE CALL 770.984.2300 IMMEDIATELY IF NOT RECEIVED PROPERLY

OUR REF.: 9201.1-030

NOTICE

THE INFORMATION TRANSMITTED HERewith MAY CONTAIN PRIVILEGED, TRADE SECRET AND/OR CONFIDENTIAL INFORMATION, AND IS INTENDED SOLELY FOR THE VIEWING AND USE OF THE PERSON OR ENTITY NAMED ABOVE. IF YOU ARE NOT THE INTENDED RECIPIENT, YOU ARE HEREBY NOTIFIED THAT ANY REVIEW, USE, COMMUNICATION, DISSEMINATION, DISTRIBUTION OR COPYING OF THIS COMMUNICATION IS STRICTLY PROHIBITED. IF YOU HAVE RECEIVED THIS COMMUNICATION IN ERROR, PLEASE NOTIFY THE SENDER IMMEDIATELY BY TELEPHONE, AND RETURN OR DESTROY ALL COPIES.

PAPER MILL VILLAGE, BUILDING 23, 600 VILLAGE TRACE, SUITE 300, MARIETTA, GEORGIA 30067 U.S.A.
TELEPHONE 770.984.2300 FACSIMILE 770.984.0098
WEBSITE: GARDNERGROFF.COM

Serial No.: 09/873,828
Attorney Docket No.: 9L01.1-030
PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re Application of: MCKENZIE et al.

Serial No.: 09/873,828

Filed: June 4, 2001

For: "SYSTEM AND METHOD FOR
DETERMINING AND PRESENTING
NETWORK PROBLEMS"

Group Art Unit: 2113

Examiner: PUENTE, Emerson C.

RECEIVED
CENTRAL FAX CENTER
DEC 07 2004

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

December 7, 2004

RESPONSE AND AMENDMENT

Sir:

In response to the Final Office Action mailed September 8, 2004, please amend the above-referenced patent application as follows and consider the remarks below. This Response is believed to be timely. However, in the event that any extension of time is required, please consider this a request therefor. The Commissioner is authorized to charge any additional fees due or credit any overpayment to Deposit Account 50-1513.

CERTIFICATE OF TRANSMISSION

I hereby certify that this correspondence is being transmitted by facsimile to the United States Patent and Trademark Office at 703-872-9306 on the date indicated below.

CMcGrew
Carissa McGrew

DECEMBER 7, 2004
Date